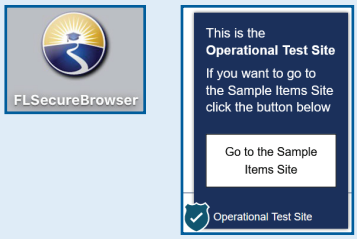
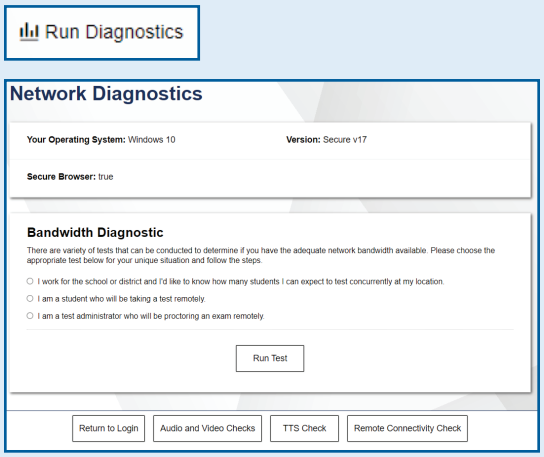
CONFIRM YOUR INTERNET CONNECTION

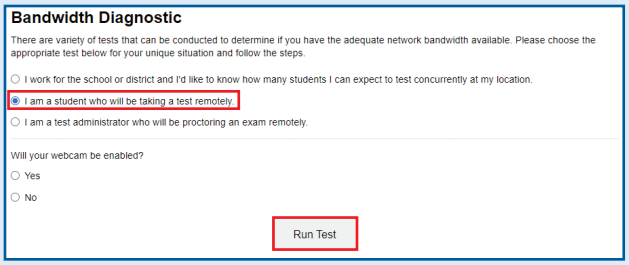
1 Launch Secure Browser and select **Go to the Sample Items Site**.



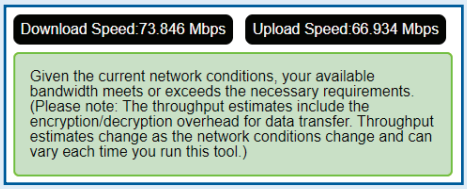
2 Select **Run Diagnostics** and ***Network Diagnostics*** page appears.



3 Select *I am a student who will be taking a test remotely*. Indicate that you will use a webcam. Click **Run Test**.



4 Results will show if internet speed is fast enough. If not, contact student's teacher before testing.



Clear Cache and Cookies

If you are have any issues with the above, a common solution is to clear your cache and cookies. Select the link for your browser and follow the provided instructions: Chrome, Firefox, Microsoft Edge, Safari on Mac, Safari on iPad.